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Viewing the Device Log from the Devices tab [GPv3]

Lu Parente - 2015-09-30 - in How-To






The **Device Log** displays all messages and events transmitted from the portal to the device. This includes, portal initiated text messages, location requests, check-in requests, check-in reminders, changes to check-in schedules, when a schedule has been started or stopped, manual portal initiated check-ins, manual portal initiated emergency declarations and cancellations, etc.

1. To view a **Device Log**, navigate to the **Devices** tab and select the desired device.

Home Devices List View Filter Help Options Log Out

Devices


Search [] [A-Z]


-  **Lu's LW Android**
LP User1
Lone Worker for Android
-  **Lu's LW iPhone**
LP User1
Lone Worker for iPhone
-  **Morris' iPhone**
Morris Shawn [GP Mobile App]
Lone Worker for iPhone
-  **Lu's Extreme**
LP LP
Iridium Extreme
-  **TS IR SE**
Lu Parente [USER]
inReach SE

2. The device page for the selected device will be displayed, select **Device Log** from the list.


Home Devices List View Filter Help Options Log Out

< Devices **Lu's LW Android**

 Lu's LW Android
LP User1
Lone Worker for Android >

 LP User1
GeoPro Demo Customer
lpuser@roadpost.com
+14162536990
28 September, 2015 11:51:56 AM >

Inbox >

Device Log > 

Send Text Message >

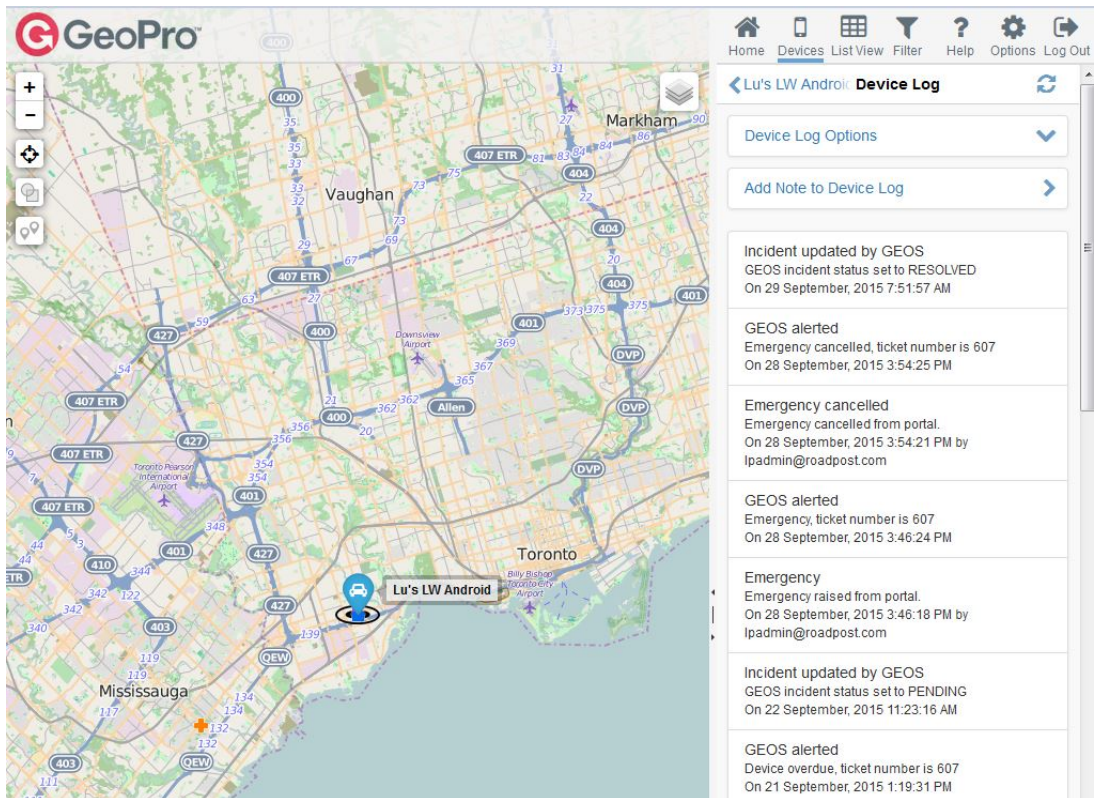
Request Check-In >

Manual Check-In

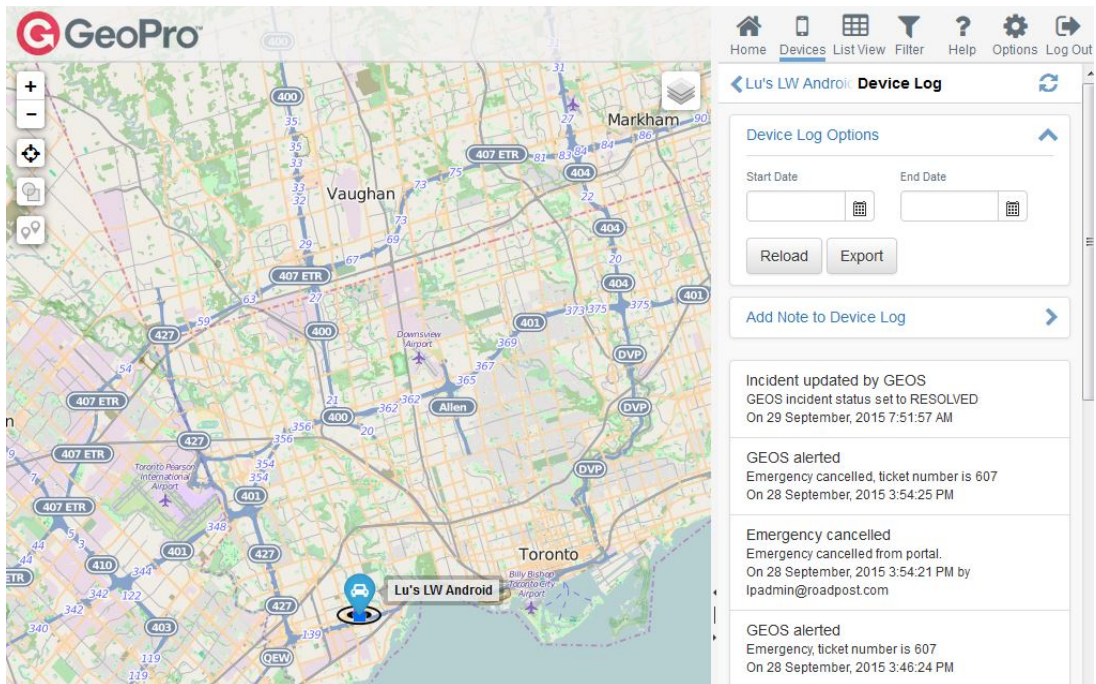
Declare Emergency >

Configure >

3. You are now viewing the **Device Log** for the selected device.



4. You can use the **Device Log Options** drop down to filter the **Device Log** by **Start Date**, **End Date** and also **Export** to CSV.



5. You can also add a note to the **Device Log** by selecting **Add Note to Device Log**. Once you've entered your notes, press **Add Note** and your notes will be saved to the **Device Log**.

Home Devices List View Filter Help Options Log Out

Lu's LW Android **Device Log**

Device Log Options

Add Note to Device Log

Incident updated by GEOS
GEOS incident status set to RESOLVED
On 29 September, 2015 7:51:57 AM

GEOS alerted
Emergency cancelled, ticket number is 607
On 28 September, 2015 3:54:25 PM

Emergency cancelled
Emergency cancelled from portal.
On 28 September, 2015 3:54:21 PM by
lpadmin@roadpost.com

Home Devices List View Filter Help Options Log Out

Device Log **Add Note**

Lu's LW Android

Note Text

Add Note Cancel