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Viewing the Device Inbox from the Devices tab [GPv3]

Lu Parente - 2015-11-10 - in [How-To](#)

The device **Inbox** displays all message and events transmitted from the device to the portal. This includes, text messages, position reports, check-ins, geofence crossings, monitoring start and stop, man detections, emergency declarations and cancellations, etc.


1. To view a device **Inbox**, navigate to the **Devices** tab and select the desired device.




2. The device page for the selected device will be displayed, select **Inbox** from the list.

Home Devices List View Filter Help Options Log Out

← Devices Lu's LW Android

 Lu's LW Android
LP User1
Lone Worker for Android >

 LP User1
GeoPro Demo Customer
lpuser@roadpost.com
+14162536990
28 September, 2015 11:51:56 AM >

Inbox >

Device Log >

Send Text Message >

Request Check-In >

Manual Check-In

Declare Emergency >

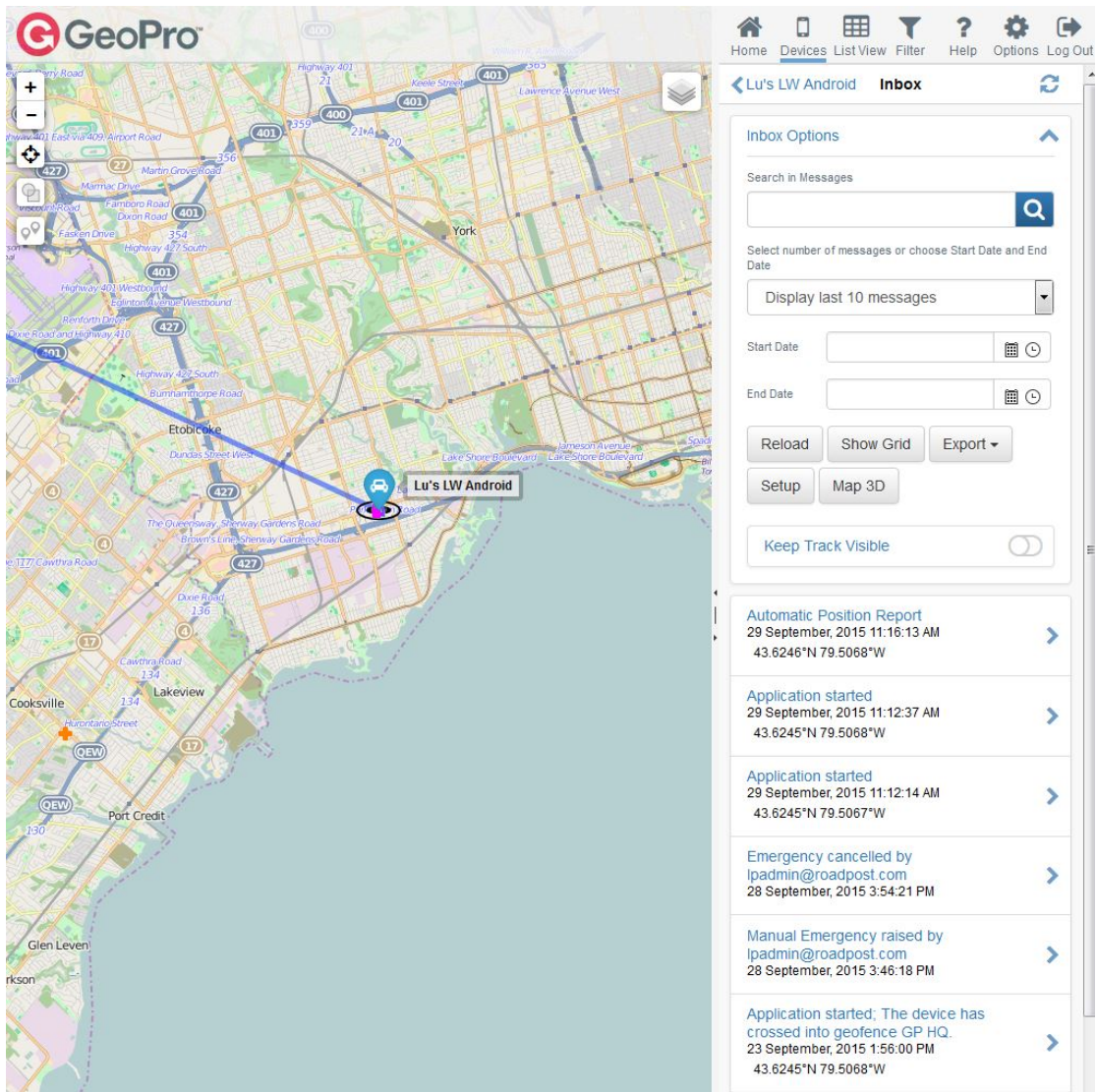
Configure >

3. You are now viewing the **Inbox** for the selected device and the map has also filtered based on the most recently transmitted message or event.

The screenshot displays the GeoPro application interface. On the left, a map shows the Etobicoke area with a blue line representing a vehicle's path and a red location pin for 'Lu's LW Android'. The right side shows the 'Inbox' list with various events:

- Inbox Options** (dropdown menu)
- Automatic Position Report**: 29 September, 2015 11:16:13 AM, 43.6246°N 79.5068°W
- Application started**: 29 September, 2015 11:12:37 AM, 43.6245°N 79.5068°W
- Application started**: 29 September, 2015 11:12:14 AM, 43.6245°N 79.5067°W
- Emergency cancelled by** (ipadmin@roadpost.com): 28 September, 2015 3:54:21 PM
- Manual Emergency raised by** (ipadmin@roadpost.com): 28 September, 2015 3:46:18 PM
- Application started; The device has crossed into geofence GP HQ.**: 23 September, 2015 1:56:00 PM, 43.6245°N 79.5068°W
- Application started; The device has crossed outside geofence GP HQ.**: 22 September, 2015 9:19:54 PM, 43.7343°N 79.8316°W
- Application started**: 21 September, 2015 1:25:53 PM, 43.6245°N 79.5067°W
- Check In**: 21 September, 2015 1:24:05 PM, 43.6245°N 79.5068°W
- Cancel Emergency: User cancelled SOS**: 21 September, 2015 1:11:17 PM, 43.6245°N 79.5068°W

4. You can also use the **Inbox Options** drop down to search, filter and export **Inbox** data.



5. Select any entry in the **Inbox** and the map will filter based on the location of where the message or event was transmitted. Press **Previous** or **Next** to continue viewing the breadcrumb trail and message/ event details.

