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## Unable to power on NAL Shout Nano

David Jones - 2014-05-14 - in Troubleshooting

Follow the steps below if you are unable to power on the NAL SHOUT Nano.

**Note:** The NAL SHOUT Nano device does not use field replaceable batteries and is not capable of swapping batteries on the fly.

Solution 1: Attempt to power ON the device

1. Hold the device in its native position
2. Press and hold the Power button for approximately 3 seconds
3. The display will illuminate if the device successfully powers on
4. If the display does not illuminate please proceed to the next solution

Solution 2: Supplying power to the device

1. Hold the device in its native position
2. Remove the USB cover on the side of the device
3. Supply power via USB from either the AC charger, cigarette lighter adapter, or PC's USB port
4. Confirm the charging indicator appears in the top right corner of the display, and the charging indicator is flashing from left to right. The battery may require a full charge.
5. If the charging indicator is not displayed and the power LED is not illuminated, please ensure you are using a working power source.
6. If the charging indicator is still not displayed and the power LED is not illuminated, please contact GeoPro Technical Support to make arrangements for an RMA.