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Sending a Text Message to a Device from the Devices tab [GPv3]

Lu Parente - 2015-10-16 - in [How-To](#)

The GeoPro web app provides the ability for an Administrator or Monitor to send a text message directly to the device user. When the user replies to the message, the message is sent back to the initiating user's (Administrator's or Monitor's) email address.

1. To Send Text Message to a device, navigate to the **Devices** tab and select the desired device.



2. The device page for the selected device will be displayed, select **Send Text Message** from the list.

The screenshot shows a mobile management interface. At the top, there is a navigation bar with icons for Home, Devices, List View, Filter, Help, Options, and Log Out. Below this, the page title is "Lu's LW Android". The main content area displays a list of actions for the device "Lu's LW Android". The first item is a card for the device itself, showing a smartphone icon and the text "Lu's LW Android", "LP User1", and "Lone Worker for Android". Below this is a card for the user "LP User1", showing a profile icon, the text "LP User1", "GeoPro Demo Customer", "lpuser@roadpost.com", "+14162536990", and "28 September, 2015 11:51:56 AM". Below the user card are several action buttons: "Inbox", "Device Log", "Send Text Message", "Request Check-In", "Manual Check-In", "Declare Emergency", and "Configure". A red arrow points to the "Send Text Message" button.

3. Enter the desired text you would like to send to the device user and press **Send**.

Selecting **Force SMS** will send an SMS message as opposed to a direct device message.

Home Devices List View Filter Help Options Log Out

[← Lu's LW And](#) **Send Text Message**

Enter text to send to **Lu's LW Android**

160 characters remaining

Force SMS

Send Cancel