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Requesting a Device to Check-In from the Devices tab [GPv3]

Lu Parente - 2015-09-30 - in How-To






Requesting a device to check-in (ad hoc) with or without an assigned check-in schedule, will send a notification to the device indicating a check-in has been requested by the GeoPro web app. In order to satisfy the check-in request, the user must respond by pressing the relevant **Check-In** button their device. Please note, the **Check-In** button can vary depending on the device type being used.

1. To perform a **Request Check-In** on a device, navigate to the **Devices** tab and select the desired device.

Home Devices List View Filter Help Options Log Out

Devices

Search [] [A-Z]

-  **Lu's LW Android**
LP User1
Lone Worker for Android
-  **Lu's LW iPhone**
LP User1
Lone Worker for iPhone
-  **Morris' iPhone**
Morris Shawn [GP Mobile App]
Lone Worker for iPhone
-  **Lu's Extreme**
LP LP
Iridium Extreme
-  **TS IR SE**
Lu Parente [USER]
inReach SE

2. The device page for the selected device will be displayed, select **Request Check-In** from the list.

The screenshot shows a mobile application interface with a top navigation bar containing icons for Home, Devices, List View, Filter, Help, Options, and Log Out. Below the navigation bar, the page title is 'Devices' with a back arrow and 'TS IR SE'. The main content area displays a list of actions for a device:

- Device card: TS IR SE, LP User1, inReach SE, with a device icon and a right arrow.
- User card: LP User1, GeoPro Demo Customer, lpuser@roadpost.com, +14162536990, 28 September, 2015 11:51:56 AM, with a user icon and a right arrow.
- Inbox: with a right arrow.
- Device Log: with a right arrow.
- Send Text Message: with a right arrow.
- Request Location: with a right arrow.
- Request Check-In: with a right arrow and a red arrow pointing to it.
- Manual Check-In: with a right arrow.
- Declare Emergency: with a right arrow.
- Configure: with a right arrow.

3. You will be provided with the option to define the **Check-In Period**. The **Check-In Period** determines the length of time given to the user to **Check-In** before changing the status to **Overdue**. Once a device has gone **Overdue**, the appropriate escalation contacts will be notified based on the configured **Event Notifications**.

Select the desired **Check-In Period** and press **Send**.

Home Devices List View Filter Help Options Log Out

← TS IR SE **Request Check-In**

An immediate check-in request will be sent to the device. If the device user does not check-in within the specified period below, it will be marked as Overdue.

Check-In Period


15 Minutes

Send Cancel

4. Subsequently, a **Request Check-In** can be cleared by selecting **Clear Check-In Request** from the device page.

< Devices **TS IR SE**

 TS IR SE
LP User1
inReach SE >

 LP User1
GeoPro Demo Customer
lpuser@roadpost.com >
+14162536990
28 September, 2015 11:51:56 AM

Check-In was requested. The device will become overdue if it doesn't check-in before 29 September, 2015 3:10:02 PM.

Inbox >

Device Log >

Send Text Message >

Request Location

Request Check-In >

Clear Check-In Request

Manual Check-In

Declare Emergency >

Configure >