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Removing the SIM PIN from the Iridium GO!

David Jones - 2015-05-29 - in Troubleshooting

Follow the steps below for assistance on how to disable the Iridium GO! SIM PIN:

For Android:

1. Join the Iridium GO! Wi-Fi network with your phone or tablet.
2. Open the Iridium GO! app.
3. When prompted to login use the username: guest and the password: guest
4. Tap on the "Submit" button.
5. You will be challenged for a PIN, enter 1111.
6. Tap the "OK" button.
7. Tap on "Settings."
8. Scroll down to and tap on "Security."
9. Tap on "Disable SIM lock."
10. Tap on "Existing SIM PIN."
11. Enter 1111.
12. Tap on the "OK" button.
13. Tap on the back button on your Android device.
14. A dialogue box with the statement "Do you want to save?" will appear, tap on the "Save" button.

For Apple iOS:

1. Join the Iridium GO! Wi-Fi network with your phone or tablet.
2. Open the Iridium GO! app.
3. When prompted to login use the username: guest and the password: guest
4. you will be challenged for a PIN, enter 1111.
5. Tap on the "OK" button.

6. Tap on the "Submit" button.
7. Tap on "Settings."
8. Tap on "Security."
9. Tap on "SIM Lock Status."
10. Tap on "Disable SIM Lock."
11. Tap on "Enter Number" to the right of "Existing SIM PIN."
12. Enter 1111.
13. Tap anywhere on the screen (away from the on-screen keyboard).
14. Tap on the "Save" button.