



[Portal](#) > [Knowledgebase](#) > [GeoPro](#) > [GeoPro Mobile App v3](#) > [Mobile App Feature Overview: SOS](#)

## Mobile App Feature Overview: SOS

Lu Parente - 2018-07-24 - in [GeoPro Mobile App v3](#)

### Feature Overview: SOS

The key to mitigating risk is to equip lone workers with a reliable means of requesting help from any job site and ensure a prompt response to emergencies. GeoPro provides 24/7/365 emergency monitoring and dispatch services through the use of GEOS, real-time visibility of emergency, status and location via the GeoPro Web App, real-time notifications to escalation contacts via email and SMS, two-way communication to exchange updates with users and first responders, and frequent tracking that is invoked automatically with all SOS declarations.

SOS alerting is a feature that is available exclusively on the GeoPro mobile app. An emergency can be declared from the GeoPro Mobile App home screen, simply by pressing and holding the SOS button.. When an emergency is declared the mobile app will automatically alert the GeoPro Web App displaying the emergency on the dashboard, and will notify your predefined escalation contacts of the emergency. The GeoPro Web App and your escalation contacts will continue to receive position updates until the emergency has been cancelled or resolved. If you've selected to have your emergencies monitored by GEOS, they will also receive the emergency notification and will immediately reach out to the user to assess the situation, confirm their safety and deploy resources as necessary.

For details on GEOS' standard operating procedures, click [here](#).

