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LED alerts not working on GeoPro Messenger

David Jones - 2014-05-14 - in Troubleshooting

Follow the steps below if the LED indicators are not working on the GeoPro Messenger GPM1000.

Note: The GeoPro Messenger has built-in LEDs which provide the status and notifications for the following functions; Power, Emergency, and New messages

Solution: Configuring "Msg Waiting LED"

1. Press the "Menu" softkey.
2. Scroll to "Unit Settings" and press the "Select" softkey.
3. Scroll to "Event Alerts" and press the "Select" softkey.
4. Scroll to "LED Alerts" and press the "Select" softkey.
5. Scroll to "Msg Waiting LED" and press the "Select" softkey.
6. Scroll to the desired option (ON or OFF) and press the "Select" softkey.
7. Press the "Back" softkey to save the setting and return to the previous menu.
8. Send a message to the device and confirm the selected LED setting is active.
9. If the selected LED setting is not working, power the device OFF and back ON again and repeat step 8.
10. If the LED alert is still not working, please contact GeoPro Technical Support to make arrangements for an RMA.