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## IntelliDOCK & PotsDOCK 9555 Firmware Upgrade

Lu Parente - 2018-01-10 - in IntelliDOCK 9555

The IntelliDOCK 9555 and PotsDOCK 9555 are now fully compatible with the latest firmware version for the Iridium 9555, HT17001. To update your Iridium 9555 handset, [please click this link](#) before proceeding with the dock upgrade.

This firmware upgrade will resolve the issue of the Iridium 9555 handset rebooting while docked in one of the above mentioned devices.

**IMPORTANT:** Please uninstall the existing version of the PotsDOCK Management System before proceeding.

1. Click [here](#) to view the firmware release notes
2. Click [here](#) to download the latest version of PDMS application

**Note:** The PDMS installation package will provide the necessary software used to process the firmware upgrade.

3. Open the download zip file
4. Run the **setup.exe** file to begin the installation

**Note:** Please ensure the USB cable is NOT connected at this time.

5. When prompted, connect the dock to the computer via USB and continue with the driver installation
6. Once the installation has completed, open the PotsDOCK Management System application
7. The docking station should be automatically detected once the application opens. If not, press **Connect** to establish a connection with the dock.

8. The PDMS software should automatically detect a firmware upgrade is necessary and prompt you to continue. If not, press **Show Advance Options** and select **Upgrade Firmware** followed by **Start** to proceed.