

Declaring an Emergency on a Device from the List View tab [GPv3]


Lu Parente - 2015-10-06 - in [How-To](#)

The **List View** tab provides Administrators and Monitors with the ability to view the most recent interactions from each of the devices provisioned to your account as well as the ability to review device details, user details and perform specific actions on behalf of the device user. This article explains how to **declare an emergency** on the selected device.

1. To declare an emergency using the List View, select the desired device from the list.

Device ...	Last M...	State ▲	Tenant	User	Group	Schedule	Monitor...	Monitor...
Lu's LW iPhone	2015-09-28 3:56 PM	Normal	GeoPro Demo Customer	LP User1	Lu's Group	Lu's Check-In Schedule [disabled]		yes
Lu's Extreme	2015-09-17 4:02 PM	Normal	GeoPro Demo Customer			Interval Schedule [15min] [disabled]		yes
TS IR SE	2015-10-05 4:35 PM	Normal	GeoPro Demo Customer	LP User1		Interval Schedule [15min] [disabled]		yes
Lu's LW Android	2015-09-29 11:16 AM	Normal	GeoPro Demo Customer	LP User1	Lu's Group	Lu's Check-In Schedule [disabled]		yes
Morris' iPhone	2015-10-02 10:40 AM	Normal	GeoPro Demo Customer	Morris Shawn [GP Mobile App]				yes

Device details **User details** Actions



Lu's LW Android
 Description: 355794054712095
 Device Type: Lone Worker for Android
 Phone Number: +16472805408
 Group: Lu's Group
 Emergency State: None
 Overdue State: None

Position
 Last Location: 43°37'28"N 79°30'24"W
 Location Time: 2015-09-29 11:16 AM

Check-in Schedule
 Name: Lu's Check-In Schedule [disabled]
 Last Expected Check-In: 2015-10-06 1:00 PM
 Last Check-In: 2015-09-29 11:12 AM

 Show Emergency and Overdue devices only

2. The **Device Details** for the selected device will be displayed at the bottom of the List View. Select the **Actions** tab and you will be presented with the device specific actions you can perform on the selected device.

Device ...	Last M...	State ▲	Tenant	User	Group	Schedule	Monitor...	Monitor...
Lu's LW iPhone	2015-09-28 3:56 PM	Normal	GeoPro Demo Customer	LP User1	Lu's Group	Lu's Check-In Schedule [disabled]		yes
Lu's Extreme	2015-09-17 4:02 PM	Normal	GeoPro Demo Customer			Interval Schedule [15min] [disabled]		yes
TS IR SE	2015-10-05 4:35 PM	Normal	GeoPro Demo Customer	LP User1		Interval Schedule [15min] [disabled]		yes
Lu's LW Android	2015-09-29 11:16 AM	Normal	GeoPro Demo Customer	LP User1	Lu's Group	Lu's Check-In Schedule [disabled]		yes
Morris' iPhone	2015-10-02 10:40 AM	Normal	GeoPro Demo Customer	Morris Shawn [GP Mobile App]				yes

Device details User details **Actions**

Show Emergency and Overdue devices only

3. Select **Declare Emergency** to declare the emergency on behalf of the selected device.

Device details User details **Actions**

Show Emergency and Overdue devices only

4. You will be prompted to confirm the emergency declaration for the selected device. Press **Yes** to proceed or press **No** to cancel.

Device details User details **Actions**

Are you sure you want to raise a new alarm?

Show Emergency and Overdue devices only

5. Pressing **Yes** will declare the emergency on behalf of the selected device, notify the device

user and notify the appropriate Event Notification recipients. The device will now appear in the Emergency state in the List View and on the Map. Pressing **No** will return you to the **Actions** tab.

Device ...	Last M...	State ▲	Tenant	User	Group	Schedule	Monitor...	Monitor...
Lu's LW Android	2015-10-06 1:13 PM	Emergency	GeoPro Demo Customer	LP User1	Lu's Group	Lu's Check-In Schedule [disabled]		yes

6. Subsequently, an emergency can be cancelled from the **Actions** tab by selecting **Cancel Emergency**.

Device details | User details | **Actions**

Cancel Emergency | Request Check-In | Manual Check-In | Text Message

Refresh | Close | Show Emergency and Overdue devices only

7. You will be prompted to confirm the emergency cancellation for the selected device. Press **Yes** to proceed or press **No** to cancel and keep the emergency active.

Device details | User details | **Actions**

Are you sure you want to cancel this alarm?

Yes | No

Refresh | Close | Show Emergency and Overdue devices only