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Locating Your Satellite Phone Number - Rentals & Subscriptions

David Jones - 2015-10-06 - 0 Comments - in How-To

Finding the satellite phone number is one of the most commonly asked questions Roadpost receives. This article will show you how to find your satellite phone number for both rental and subscription phones.

It is extremely important that you share your phone number with all important contacts.

The Iridium phone number looks like this: 8816 234 12345 and IsatPhone numbers will look like this: 870 776 12345, this is the full phone number. Keep in mind that the example pictures below have the last two digits edited out.

Once you find your number using the instructions below you need to refer to one of these articles for dialing:

Placing a call to the an Iridium phone: <http://support.roadpost.com/kb/articles/20>

Placing a call to an IsatPhone: <http://support.roadpost.com/kb/articles/102>

Iridium Rental

Phone number email

Roadpost will email your phone number to you when your order has been fulfilled. You will typically receive this email within 24-48 hours of your order being shipped.

Side of the phone

Either the right or left hand side of the phone will display your phone number. Here is an example:



SIM card retainer

The SIM card retainer located on the top flap of the rental bag will also display your phone number. Here is an example.



Iridium Subscription (Iridium 9555, Extreme, and GO!)

Phone number email

Roadpost will email your phone number to you when your order has been fulfilled. You will typically receive this email within 24-48 hours of your order being shipped.

SIM card retainer

The SIM card retainer will also display your phone number. Here is an example:



IsatPhone Subscription (IsatPhone Pro and IsatPhone 2)

Phone number email

Roadpost will email your phone number to you when your order has been fulfilled. You will typically receive this email within 24-48 hours of your order being shipped.

SIM card retainer

The SIM card retainer will also display your phone number. Here is an example:



Phone Menu

You can check your phone number directly from the IsatPhone itself:

1. Press the center key on the arrow pad
2. Select "My phone number"